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Easy Interactive Software

Systems Integration and Innovation

# How to use this document

This document is an **IMIT Support Document**. It identifies a new technological feature and explains the process to install and use the feature.

You may not need to read every page of this document. Use the [TABLE OF CONTENTS](#_Table_Of_Contents) to help you navigate around.

If this is your first time using this document type, read below to familiarize yourself with how to navigate this support document.

| **Type Style** | **Description of Application** |
| --- | --- |
| ALL CAPS | Indicate a cross-referenced Heading. Press **Ctrl+Click** **the heading** to jump to the information. |
| **Bold** | Indicates **what to** **click** on your device. It may also emphasize important information. |
| Images | Align with the step by step instructions. **Images may not perfectly match what you see on your device screen**, but can be used as guides. A gold box indicates where you should click. |
| Underline | Indicates a **hyperlink** to an online resource. Use this to extend the support this document provides. |

**\*Please Note:** this manual will be less effective in printed format. The suggested format is to read this document on your screen, using [Adobe Acrobat Reader](https://get.adobe.com/reader/).

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# Purpose

This document orients you to downloading the Easy Interactive software found on all classrooms outfitted with an **Interactive White Board** (non-Panaboard).

This software allows you to interact with the display screen using a pen (touch capabilities in limited number of classes.) Using this pen, you can:

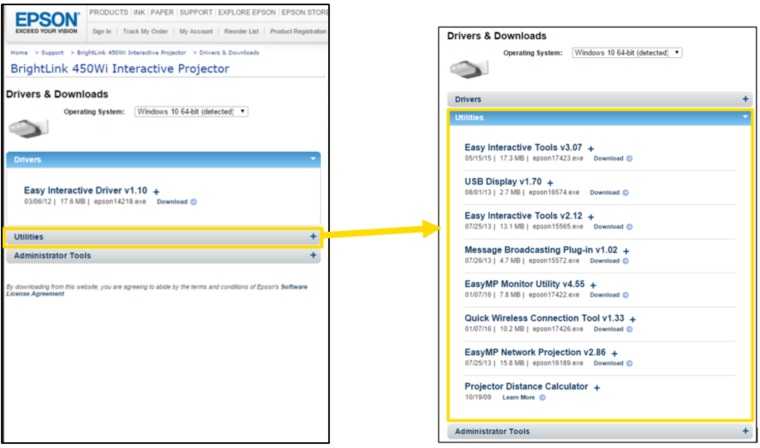
* Annotate on the screen, using the pen tools.
* Open and use software on the computer.
* Create whiteboard files, and annotate on these.

For resources on the tools available in the software, consult the [**Easy Interactive Quick Guide**](https://cms.conestogac.on.ca/sites/corporate-websites/Shared%20Documents/SharePoint%20Training%20Documents/Support/Software/Easy%20Interactive/Interactive%20WhiteBoard%20Quick%20Guide.docx)**.**

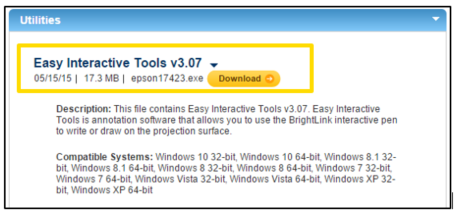
## **To Download the Software**

To download the software, navigate to the [Epson Support website](http://www.epson.com/cgi-bin/Store/support/supDetail.jsp?oid=150747&infoType=Downloads) location for Bright Link Interactive Projectors. The page displays the drivers for the hardware, and has two additional sections for the **Utilities** and **Administrator Tools.**

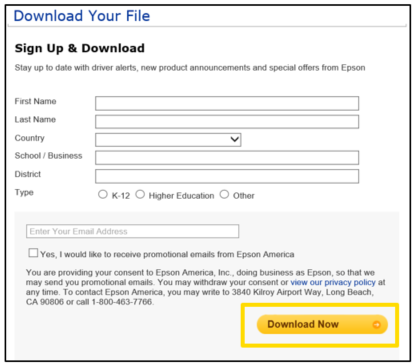
1. Select the **Utilities** option. This will expand the options within this field.



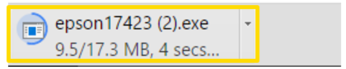
1. Find the newest version of **Easy Interactive Tools**. It should be one of the first options. Click **Download.**



1. A **Sign Up & Download** page will open. You do **not** need to fill in any of these fields. Simply click **Download Now.** Wait while the download begins.



1. Find your **Browser type** and follow the instructions.

 **CHROME**

Click on the downloaded file within the browser.

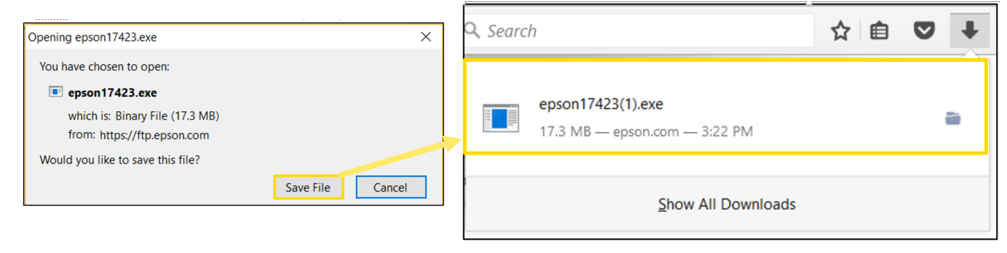
**INTERNET EXPLORER**

Choose **Save**, then **Run** in the window that appears in your browser.

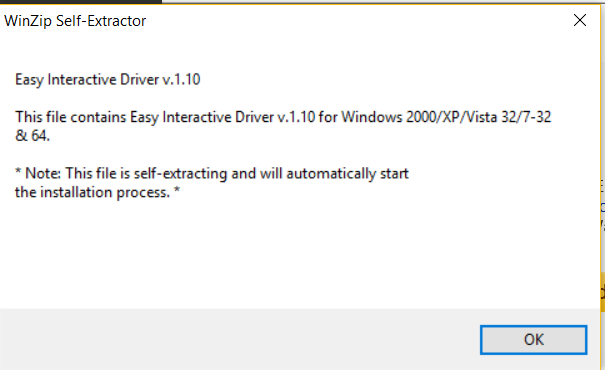
Save DownloadRun download

 **FIREFOX**

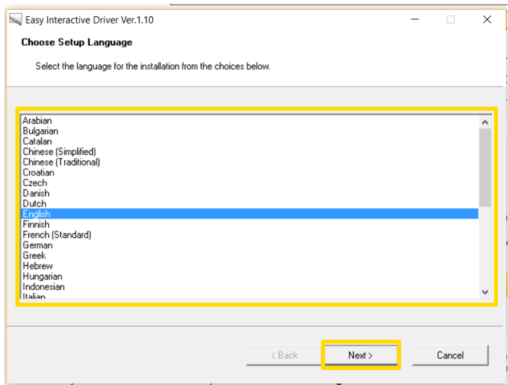
Click **Save File**. Then **click the download** when it opens in your Downloads area.



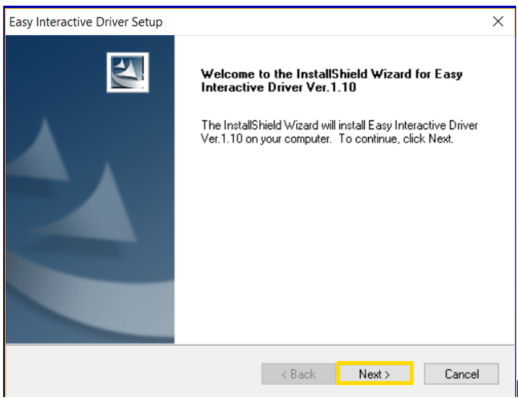
1. **No steps required.** When the download begins, it will open a window, informing you that the process of installing will be automatic.



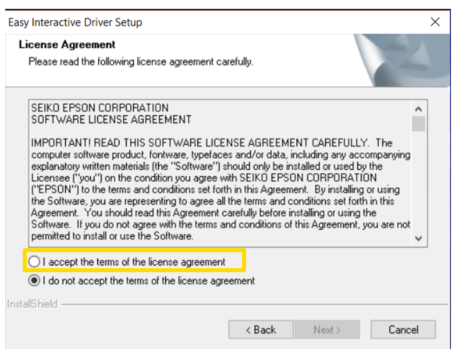
1. Choose your **language** from the list. The software will be displayed in this language. Click **Next.**



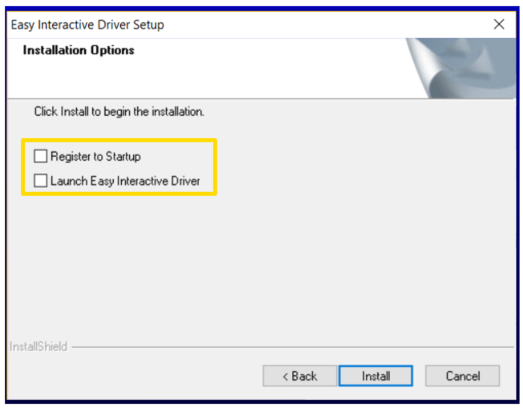
1. On the **Welcome to the Install Shield Wizard** page, click **Next.**



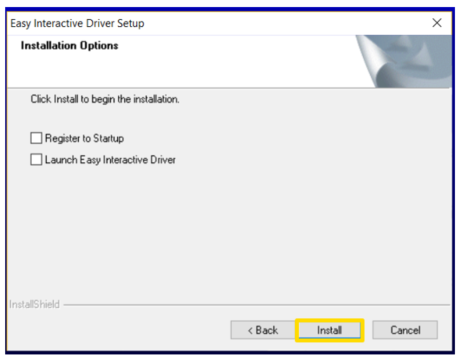
1. Accept the **License Agreement.**  If you do not accept, you will be unable to proceed. Then click **Next**.



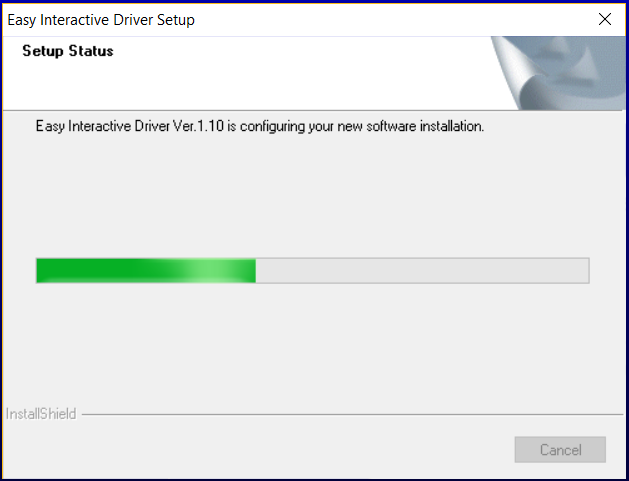
1. **If you prefer:** Choose to **Register to start up** (The software will start when you turn on your computer) or **Launch Easy Interactive Driver** (not required).



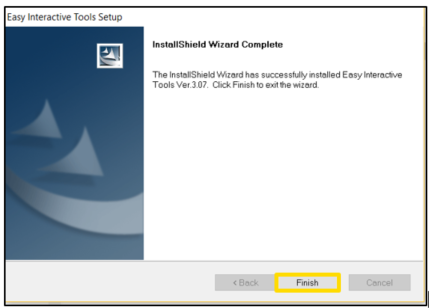
1. Click **Install.**



1. **No Action Required:** Wait while the software installs.



1. The Install Wizard Complete window will open. Click **Finish** to complete the installation.



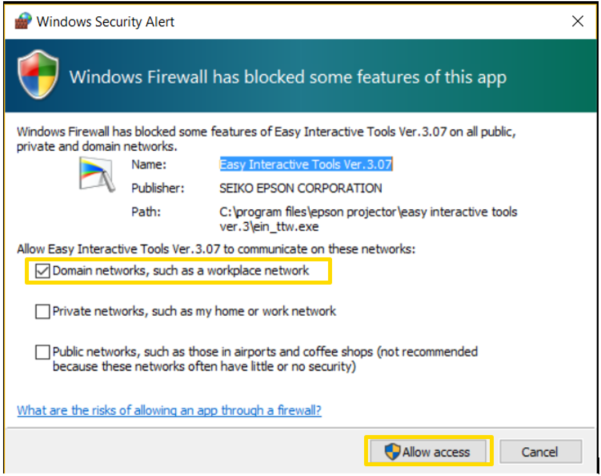
You are now able to locate your Easy Interactive software in your **Windows Start Menu** or **Mac App Explorer** (Command+Shift+A).

# Initial Start Up

The following is intended to predict any issues the first time using the software. If you come across an issue, please contact the [IT Service Desk](mailto:itsdesk@conestogac.on.ca?subject=Update%20to%20Download%20Easy%20Interactive%20Software%20document).

## Windows Firewall Alert

Some Windows users may notice a firewall alert on initial startup of their Easy Interactive software. If you see this, it is safe to select **Domain Networks** and click **Allow Access.**



## Home Menu

When first opening the software, the **Home Menu** will display. The **Command Bar** (top) and **Annotation Bar** (right) will be greyed out and unusable until this is closed.

To begin using the software, simply **close the home menu** by clicking the **X.** The **Command** and **Annotation Bar** will change to active. This allows you to begin using the pen or touch responsive screen. See [Interactive White Board Quick Guide](https://cms.conestogac.on.ca/sites/corporate-websites/Shared%20Documents/SharePoint%20Training%20Documents/Support/Software/Easy%20Interactive/Interactive%20WhiteBoard%20Quick%20Guide.docx) for additional support using the software.

